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Amara

Magazine

OGMI

PHASE II OF THE TAMALE AIRPORT & STREETS PROJECT

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QGMI PROFILE

ABOUT US

QGMI is a global infrastructure group specialised in the development, structuring and implementation of civil engineering and construction projects.

Based in Madrid, Spain, with subsidiaries in Sweden, the United Kingdom and Germany, the Group is committed to clients expectations and has capacity to implement high complexity projects, undertaking the full range of activities from design and inception to commissioning and handover, as well as procurement and construction.

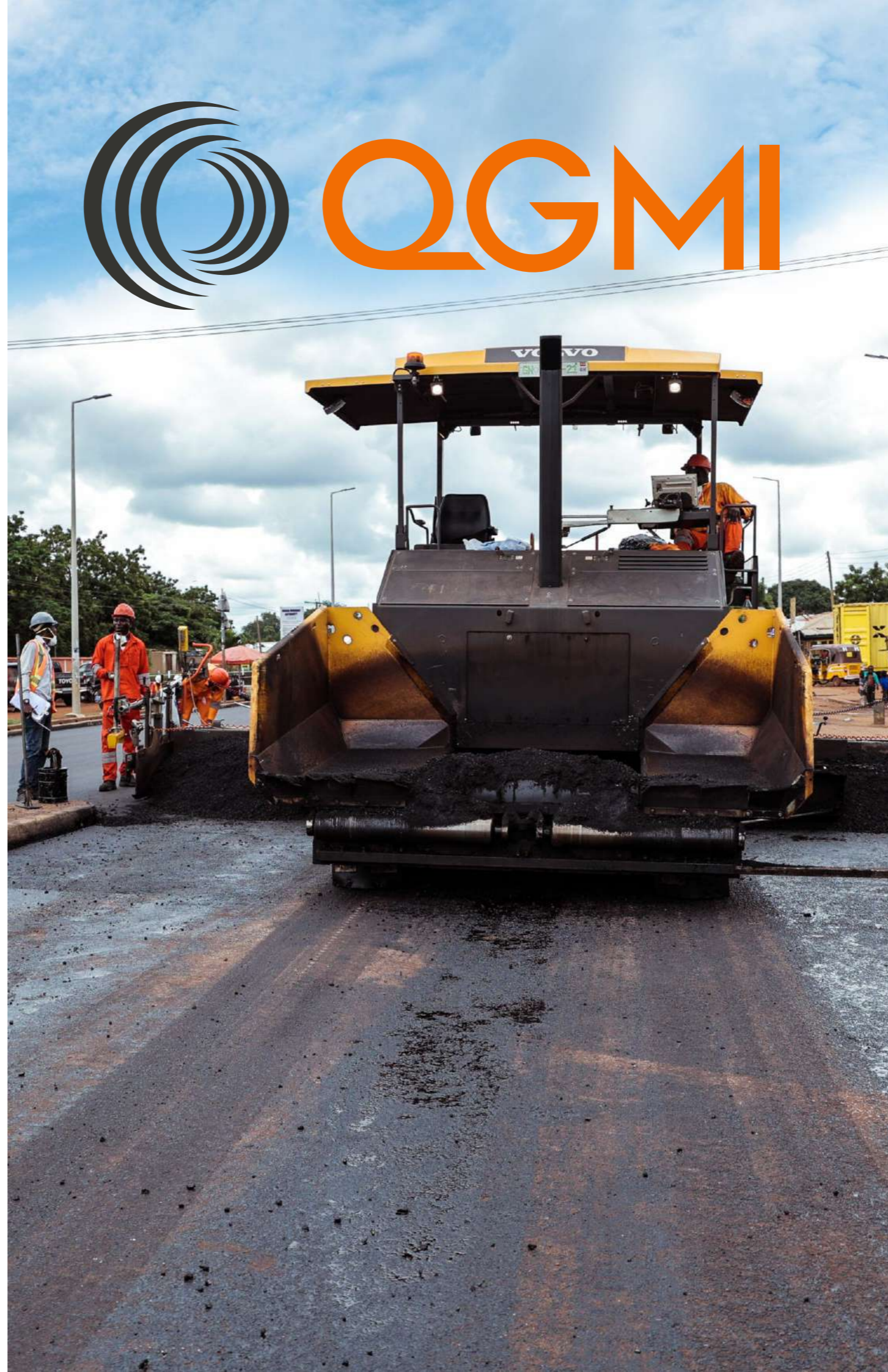
To complement our service, we assist clients in structuring financial solutions that meet their needs, in line with strict international sustainability requirements.

MISSION

Promote the development and financing of sustainable infrastructures and services in emerging economies.

VISION

Actively contribute to Sustainable Development Goals delivering financial, technological, legal and cultural knowledge to all key stakeholders on implementation of infrastructure projects and services in emerging countries.



Rehabilitation

& Upgrade of Selected Streets in the
Northern Region of Ghana



ABOUT THE PROJECT

The Government of Ghana through the Ministry of Roads and Highways represented by the Department of Urban Roads (the Project Owner) intends to resurface approximately 100 km of roads within the Tamale metropolitan area, Damongo, Yendi, Nalerigu, Gambaga and Walewale.

The scope of works shall cover: Resurfacing selected streets in Northern Ghana, which is aimed at reducing vehicular maintenance, eases traffic congestion and thus reduces its negative impact. The resurfacing operations will include leveling, overlaying and road marking. It will be carried out in an urban environment and will involve the road resurfacing being done on a rolling basis.

The Project will help to improve regional connectivity in the Northern Region and involve the rehabilitation of about 100km of feeder roads in the urban area as well as linkages in the agricultural belts, providing access to markets and supporting the agribusiness and the region's overall development.

The accumulated quantity executed by December 2021 was 642,931.27m², corresponding to the rehabilitation of 66.76 km. The works have been developed in a 78.35% up to date.

REMARKS BY ROAD USERS



Farouk
Road User

I'm Farouk, a native of Tamale. This is the stadium road link to the Southern part of Ghana. I use this road very often and after the upgrading of the road, I can feel the quality anytime I use it. I think it is good value for money. The road is well fixed and if I'm going to grade the work, I will grade it 100 over 100.



Hudu Hafiz
Road User

I'm a product of Tamale Technical University, I enrolled in 2017 and completed in 2020. I'm currently doing my national service in the Public Relations office and fortunately the major road leading into the school was fixed recently and I'm really happy about it. When I was a student here, this road network was poor, it had a lot of potholes which made riding a motor bike on it very stressful, thankfully it has been fixed and the experience using this road now is just great. People who leave within the environs of the schools also have good impressions about the road.



TAMALE STADIUM ROAD

The Stadium Road is one of the busiest roads in Tamale; this is because it is the major road leading to the Industrial Area through to the Kumasi-Accra Road, which is the major exit road out of the Northern Region into the southern part of Ghana. This makes it a very important road for commercial activities in the Region.

Prior to the upgrade of the road, it had suffered some wear and tear leading to damage of some parts of it. The road developed potholes, which made it difficult to ply and unsafe for motorists to use. After the upgrade of the road, motorists are now safer and can use it with comfort.





TAMALE INNER ROADS

Tamale inner roads are part of the streets in Northern Ghana which were chosen to be rehabilitated and upgraded. As in the case of the Tamale stadium road, some of the inner roads suffered wear and tear before their upgrade. It has made movement much easier in the communities.

Since the onset of the Project, QGMI has ensured that it has good relations with the people within the affected communities. Thus, the company pre-informs and engages community leaders, schools and other roads users in the community' so that they are aware of the period within which the roads will be blocked and cannot be used by motorists as well as when they will be opened to traffic again. It is important to note that when the Project commences in a particular community, alternative routes are provided so that motorists and other road users can have easy access to their destination. This has generally helped to control trespassing into projects' sites as well as traffic flow and to ensure cooperation within communities and road users' safety.



Yakubu Hamza
Community Relations Officer for the Streets of Tamale Project

The Project covers the rehabilitation and upgrade of some selected streets in Northern Ghana, the Northern Region, the Savanna Region, and the North -East region. In the North-East Region, the project is supposed to be undertaken on some selected streets in Walewale, Gambaga and Nalerigu. So far approximately 32 kilometers of road have been upgraded.

As for the Northern Region, the project is currently ongoing in Tamale and 20 kilometers out of the about 40 kilometers of road that are supposed to be resurfaced have been completed. Some of the streets that have been covered are the Choggu – Gurugu road, the Tamasco inner roads, the Tamale Technical University Road or the Sawaba Industrial Area Road, among others. When the project is completed in Tamale, works will move to the Yendi Municipality for the next phase of the Project.



QGMI takes its corporate social responsibility very seriously. As a result, it has undertaken some Corporate Social Responsibility programs.

In the month of August, the company held a malaria and road safety campaign in one of the schools (Fatihi College) along the stadium street. The Social Relations Officer invited the Safety Officer and the Site Doctor to educate students and raise their awareness of malaria and road safety with an emphasis on pedestrian crossings. Brochures educating the public on the causes of malaria and how to prevent it were also distributed to them.



The Presidents Visit to the Streets

A visit by H.E
**Nana Addo
Dankwa Akufo Addo**

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On Saturday, 7th August 2021, The President of the Republic of Ghana H.E Nana Addo Dankwa Akufo-Addo ended his 2-day working visit to the Northern Region with a visit to the site of the Streets of Tamale (Phase II) Project. The aim of his visit was to inspect the progress of the works on the asphaltic overlay in sections of the road network in Tamale.

The President was taken through some of the completed roads and those that are yet to be done.



Development of Phase II of Tamale Airport Project

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PROJECT UPDATE

Significant progress has been made on the development of the Tamale Airport Project Phase II. QGMI has completed the main terminal building, the multipurpose building cladding, roofing, gutters, hollow block walls and plastering.

We are now working on the architectural finishes, tiling, skimming works and the mechanical, electrical, and plumbing (MEP) installations within the buildings. Most of the works outside the Main Terminal (the car park, airside, and Main Terminal Substation) are soon to be completed.

As of the end of September 2021, the progress of the Project was 70.48%.



Main Terminal

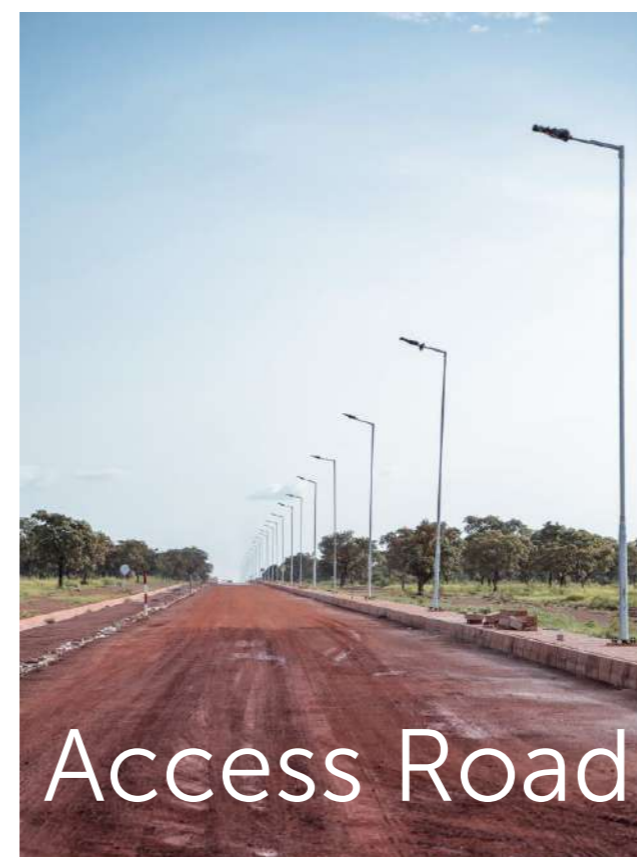


Mr. Mawugbe supervises all the implementation works of the MEP and ensures that all MEP works are executed in conformity with international standards.

Godfried Komla Mawugbe
Consulting Supervisor responsible for MEP Installations

The MEP activities under the Tamale Airport Project comprise HVAC installations, hydraulics (water supply, reticulations, and distribution), Electrical Installations including the construction of eight (8) Power Substations, Internal and External Lighting Distribution Network and the Installation of Street Light Systems.

The Security and Telecommunication Systems include all Surveillance CCTV installations, Public Address Systems, Access Control Systems, Fire Detection and Alarm systems and IT LAN infrastructure Systems. Security and Telecommunication Systems are expected to be coordinated with other system suppliers like Baggage Handling, Screening and Airport Systems so as to cumulatively ensure a better deployment of all related systems needed for the running of the airport.



Access Road





Multi Purpose Building

Sustainability

Sustainability is an essential part of our business strategy and is currently being integrated into all our key processes, so that we can perform our activities in a more responsible and future-oriented way.

At QGMI, we base our strategic actions to achieve business objectives under the Quality, Safety, Occupational Health and Socio-environmental management, which is committed to the continuous improvement of processes, products, and services, to consolidate corporate objectives, considering: Work, Reliability, Quality and Loyalty as non-negotiable values.



We seek to maintain an ethical and transparent business environment, to become a social agent catalyst for sustainable development in the countries where we operate. In our company, we aim for full compliance with applicable legislation and standards, as we employ the best market practices. We strive to eliminate hazards and reduce occupational risks in our projects.

We are committed to:

- Participation and consultation of workers on issues pertinent to the occupational health and safety system;
- Contribute to improving the quality of life of people as a way to expand the positive contribution to society;
- Management of the waste generated and prevention of pollution, promoting the rational use of natural resources, thus guaranteeing the protection of biodiversity and ecosystems; and
- Satisfaction of the interested parties and attention to their needs, ensuring the commitment to excellent management, costs, and due social improvement.



At QGMI, we strongly believe that everyone should get home safely at the end of each working day, and we strive to ensure that our activities support the development of communities while causing no lasting harm to the environment. That is why we embed Health, Safety and Environment (HSE) in everything we do. HSE is about more than numbers, processes, and procedures. It is about looking out for one another and ensuring that every person has put in place environmental protection measures. For us, there is no greater reward than knowing our efforts kept everyone involved or affected by our activities free from harm.

We recognize safety as one of our salient values and put the safety of people—from our employees to contractors and visitors—first. We are also committed to protecting and promoting the wellbeing of the people who work for and with us.

We have been enhancing our Environmental, Health and Safety Management System. As part of this, we have also been working to standardize our safety, health, and environmental compliance processes. Our approach is based on global best practices and seeks to meet or exceed regulations. Safeguarding the occupational health and safety of our employees, and of the employees of contractors under the direct supervision of QGMI, involves preventing occupational accidents and occupational illnesses, assessing potential hazards, ensuring comprehensive risk management, and creating a healthy working environment.



DEFENSIVE/SAFE DRIVING TRAINING

The aim of this training was to equip the company's drivers with enhanced knowledge and skills in defensive (safe) driving that would enable them to drive safely in the discharge of their duties.

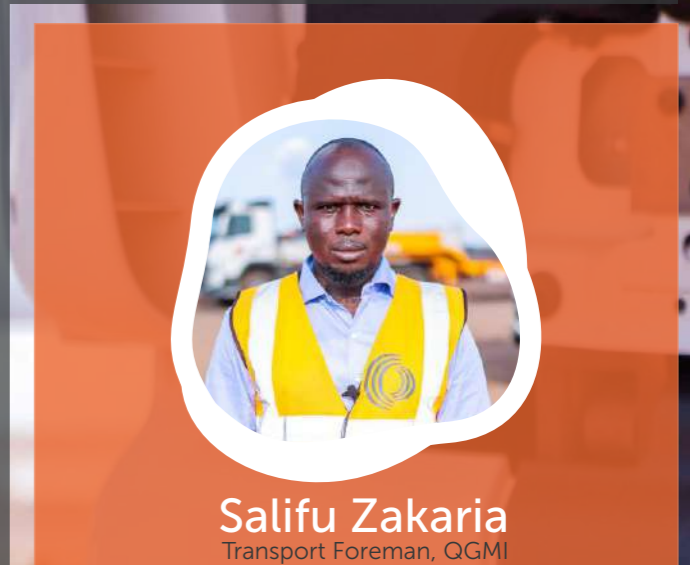
The drivers were taken through a variety of topics outlined in the course outline. There was a high level of co-operation from the drivers who engaged the trainer in a number of questions from the video presentations about the ABS / EBS Braking system, driver inspection checklist, vehicle transmission systems and many more.

The training afforded the drivers the opportunity to clarify doubts regarding the mandatory driver checklist and notable vehicular concerns that border on safety.

The second and third day involved field practical sessions for the trailer and tipper drivers.

Drivers were individually given QGMI checklists to identify and complete. The trainer noticed this was not regularly done by some drivers and that this training reinforced the need to complete and submit checklists.

During this session, drivers were also introduced to dashboard display symbols and its meanings. The trailer drivers were introduced to the ABS/EBS activations and deactivations. The trailer and tipper drivers were also introduced to the appropriate bucket loading and offloading techniques. In addition, the drivers were cautioned to always check the surroundings of the vehicle before finally moving and the regular draining of the airbrake chamber in trailer and tipper trucks.



Salifu Zakaria
Transport Foreman, QGMI

The defensive driving training was a very good initiative. It has helped me and my drivers, in terms of what to do before you start your engine, what you should do before you move the truck, and give us examples of what to do if you drive like 30km, stopping and check your truck, check your lighting system or your brakes, before you continue moving. Initially, we had a lot of tyre blasting issues on the road, but I've realized that all those issues have reduced significantly because of the training we had. I can also say the trucks are no more breaking down like they used to before the training. I appreciate what the company is doing for me and the drivers, and I also thank the drivers for always respecting rules and regulations in the company.

SUSTAINABILITY

HEALTH & SAFETY



Each driver was allowed the opportunity to drive through in a reverse and forward entry-exit motion. Actions and inactions, motion and behavior of drivers were monitored in this exercise. Drivers were allowed a single opportunity to get it right yet most of the drivers were articulate in the handling of the maneuvers.

Drivers who missed out earlier were presented with the opportunity to have their theory session. The areas of interest included ABS/EBS braking techniques, water level indicators on vehicles, pre-to-post start checklist and 4x4 transmission system, among others. We concluded the light vehicle training session with a practical driving test for this type of vehicles. All the drivers were given the opportunity to demonstrate their understanding by practicing and engaging the various 4-wheel transmission systems under the muddy, hilly, and sandy terrains.





Rashid Haruna
HSE Coordinator

SUSTAINABILITY ENVIRONMENT

In my department, we are striving toward achieving the zero-incident objective. We are also trying as much as possible to ensure that our activities have no harmful effects on the environment. We are striving to achieve our objective in line with international best practices and the best of sustainability requirements, so we actively engage our employees through constant training as well as sensitizing them on the hazards they could encounter on the job and try as much as we can to get them in line with our objective.

As a construction company, we are aware of the air quality impact, the noise impact as well as biodiversity impact that can arise from our project, so we constantly monitor our activities to ensure that these impacts can be brought down to the barest minimum in order not to cause any form of environmental degradation.

In the core of every management system lies continued improvement. We will continuously improve to ensure we achieve the best of standards.

BIODIVERSITY MANAGEMENT

The number one threat to biodiversity is the loss, deterioration, and fragmentation of habitats. In the area of faunal conservation and the company's contribution to the proliferation of trees available at the work premises, a total of three thousand two hundred (3,200) assorted tree species were planted on the occasions of "World Environment Day" and "Green Ghana Day".

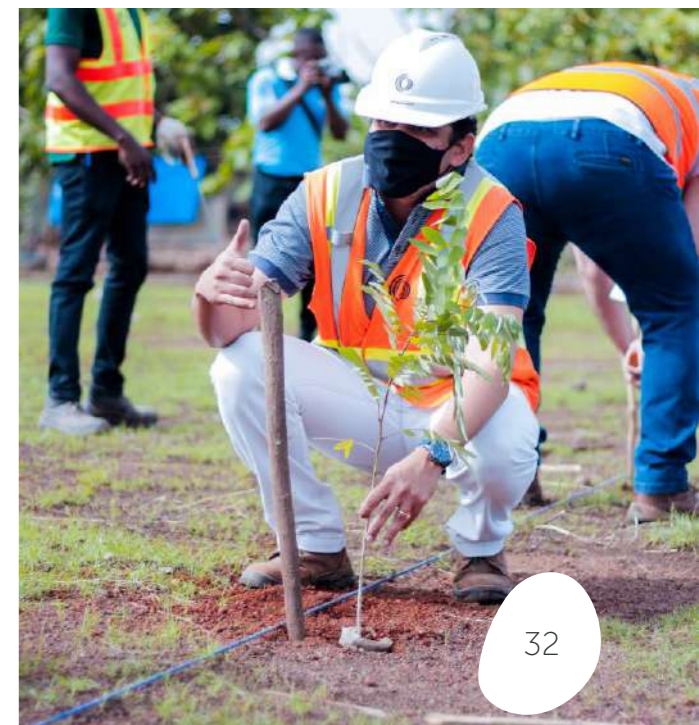
QGMI, in collaboration with the Tamale Airforce Base and the Forestry Commission of Ghana (Tamale Regional Office), joined the ecosystem restoration agenda with the planting of 2,000 assorted tree species around the environs of the project.

200 members of the military participated in this exercise and so did the staff of the Forestry Commission. The entire management team of QGMI (Tamale Airport Project) graced the occasion with full participation as and so did other support staff on the project.

The tree species that were planted included mango, acacia, and teak seedlings.

World Environment Day







Social

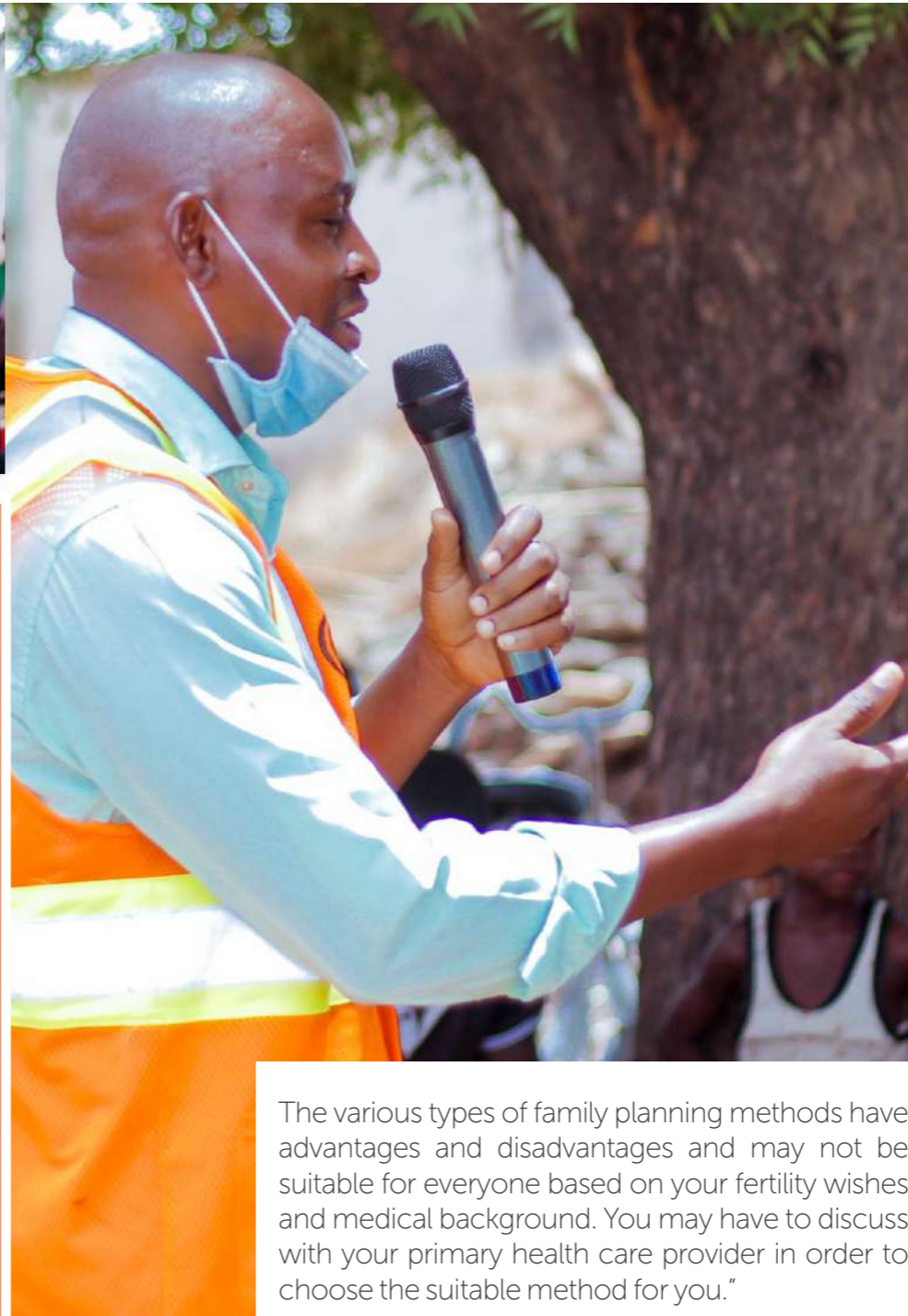
As an organization with a good sense of social responsibility, QGMI actively looks for opportunities to improve society and to contribute to the well-being of local communities. We understand that our activities can have a significant economic, social, cultural, and environmental impact on the communities, and we want to support them.

Social value is how we measure the relative importance that people place on the changes they experience in their lives. Examples of social value that QGMI embraces during the projects include:

- Providing employment to local people.
- Providing training
- Providing food baskets for vulnerable groups in community.

PROMOTING HEALTH

FAMILY PLANNING TALK AT LANGA COMMUNITY



As part of the activities marked out in the Sexually Transmitted Infection Prevention Programme (one of our flagship programs among social responsibility initiatives), a health talk on family planning was held in Langa, one of communities affected by the project. This was done in collaboration with one of our health partners, Marie Stopes International Ghana (MSIG). The lead speaker on this occasion was Mr. Mohammed Faisal, medical detailer in charge of social marketing for the Northern sector at Marie Stopes International Ghana. It was an interactive session in which the community members were engaged on their knowledge, misconceptions, and myths on family planning. Mr. Mohammed Faisal stressed the importance of family planning to the health of families, particularly women and children. Below are snippets from the speech given by Mr. Faisal on the talk given:

"Family planning refers to the conscious effort of couples to regulate the number and spacing of births through artificial and natural methods of contraception.

The various types of family planning methods have advantages and disadvantages and may not be suitable for everyone based on your fertility wishes and medical background. You may have to discuss with your primary health care provider in order to choose the suitable method for you."

He also emphasized that the condom is the only family planning method which also protects individuals against sexually transmitted infections (STIs) if used correctly.

At the end of the health talk, condoms and educational materials on family planning were distributed to participants. They were encouraged to speak to the primary health care providers if they had any further queries on family planning. Participants expressed their profound satisfaction with the program and recommended that it should be sustained, which was confirmed by the team. A good way to get to know the problems and concerns of the communities and which we will certainly replicate in other places.



SEXUALLY TRANSMITTED INFECTIONS CAMPAIGN



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Tamale Airport Project Phase II Sexually Transmitted Infections (STIs) Prevention Program



As part of the activities marked out in the QGMI STI's Prevention Program, a training program was organized for volunteers from the company's staff and the communities affected by the project. The training was aimed to equip volunteers to serve as peer educators so that they can act as the forefront of the campaign towards prevention of STIs. Based on the goal of the STI Prevention Program the following theme was couched for the training: "Preventing STIs – Your role, My role". As participants, they would better understand the needs of their communities and colleagues and be more effective in delivering knowledge on sexual health that will lead to behavior change. They would also serve as lead points during community outreaches. Training peer educators will further ensure that the message drive of STI prevention remains in the communities long after the STI Prevention Program is officially closed.

LIVELIHOOD RESTORATION PLAN

Steering Committee & the Community Livelihoods Committee meetings



Along the project, meetings have been organized between Ghana Airport Company Limited (GACL), QGMI and the communities to have overviews on the project and discussions on:

1. Livelihood Restoration Plan implementation;
2. Agricultural Support Program;
3. Grievance Management Process;
4. Employment of locals.

FINANCIAL LITERACY

All impacted households are to be offered financial management training and assistance to help manage the payments they receive as part of the lump sum compensation payments. The financial literacy training is provided by RUFINLIT (a member of the CDC Group).



SUSTAINABILITY TRAINING

SHEA NUTS PROCESSING



Most women in the communities near the project are into shea butter businesses on a small scale. In line with QGMI commitment to support the project affected communities, a shea nut processing program was held in Langa, Nyoglo and Kulmanga communities with the support of the Ministry of Food and Agriculture (MoFA).

The activity includes the provision of training in shea nut processing following the harvest. One woman per household is eligible for training sessions on shea nut processing. It is intended to help women improve their practices and increase their income earning potential through value-added processing.





The Food Basket Program is an initiative of the project to support project affected farmers and their households due to bad performance of their farms last year. The project started to distribute a food basket to all 64 Project Affected Households (PAHs) between August and November 2021. This is the cropping period and most households' dependent on farming for food and income, often struggle to feed themselves.

The distribution of the food basket was organized and held at the premises of QGMI's construction

site in the Tamale airport. The program was fully attended by all PAHs and their female spouses, a representative of MOFA and GACL and had the support of QGMI's management.

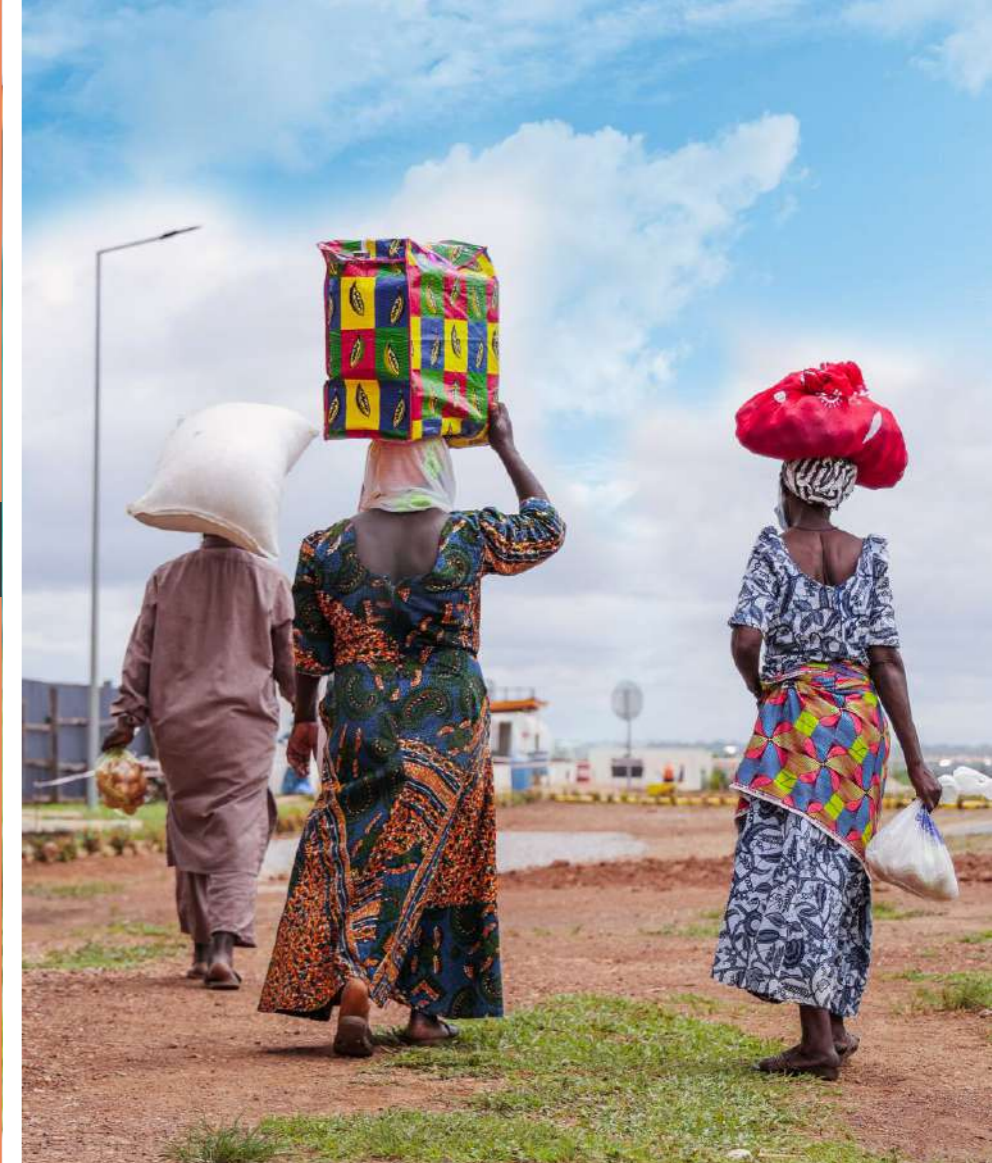
One farmer, Issah Adam, thanked QGMI and stated that "the food-basket is a life saver". For him, at the time the delivery was announced some of them were looking and praying to God for the next meal for their household consumption.

FOOD BASKET PROGRAM



Ibrahim Abdullai
Farmer and Beneficiary from Yepalsi

When the airport project was about to take effect, it affected our farms, but the Ghana Airport Company and the contractors at the site said they will support us since farming is our only source of livelihood. Unfortunately, last year our farm produce didn't do well because of bad rainfall pattern, because of that the company said they were going to help us again with some foodstuff to sustain our families while awaiting this year's farm produce. The food stuff included one bag of maize, onions, eggs, sugar, etcetera. To be honest, we are so happy for this support given to us, we have really been well taken care of and we are still asking the company to keep supporting us, said Ibrahim Abdullai, a farmer and beneficiary of the initiative.



The food basket program is an initiative that is specifically meant for farmers that have been/were affected by the Phase II of the Tamale Airport Project. The Project think it is a good idea to help the affected farmers in order to improve the good

This program is supposed to be done one time, once a month for four months to support households that have been affected by the project. This is in addition to other livelihood restoration programs that have been ongoing since the start of the project to support the farmers. This year the rains are quite good and we are expecting farm produce to do well to further strengthen the economic situation of farmers and their communities.



Alhassan Abul Rahman
Community Relations Officer, Airport Project

relationship that exists between the company and them.

This is our way of saying thank you to the farmers and the community members for supporting the Project from the start to date.



People

HUMAN RESOURCES AT QGMI ASSUMES THE LEADERSHIP OF THE PROJECTS AND IS RESPONSIBLE FOR REGULATIONS AND STANDARDS FOR EMPLOYEES.

For the development of Tamale Airport Phase II, current staff level comprises 440 full-time employees and 163 subcontractor workers. The local workforce constitutes 78% of the total number of employees. The expatriate workforce constitutes 2.7% of the total number of employees.

The company aims to create a culture that is based on fairness and respect. This includes observing and protecting employees from discrimination, harassment, and retaliation.

QGMI promotes and encourages feedback in all directions: from supervisors to employees, between colleagues and from employees to supervisors.



Deborah Agbemakor

HR, QGMI

We implement measures to ensure respect for human rights both within our own company and along our entire value chain. Child and forced labour are strictly prohibited at QGMI, in accordance with the core labour standards of the International Labour Organization. The binding nature of this global ban is established in our Code of Conduct.





Abass Mahama
Foreman, Tamale Airport Project

I'm the supervisor and foreman for the group of workers erecting the steel façade for the main terminal and the multi-purpose building, and we are also working on the glazing of the front and back façades and all the steel works on the site.

The working conditions here are cordial, we are well taken care of. We have very good working relationship with the other sub-contractors, we work in harmony because our work is inter-related. Working on the Phase II of the Tamale Airport project is a great experience, we haven't had jobs of such magnitude in steel works here lately, so it's a very good experience to anyone taking part in this project.



Bashiru Abukari
Helper, Tamale Airport Project

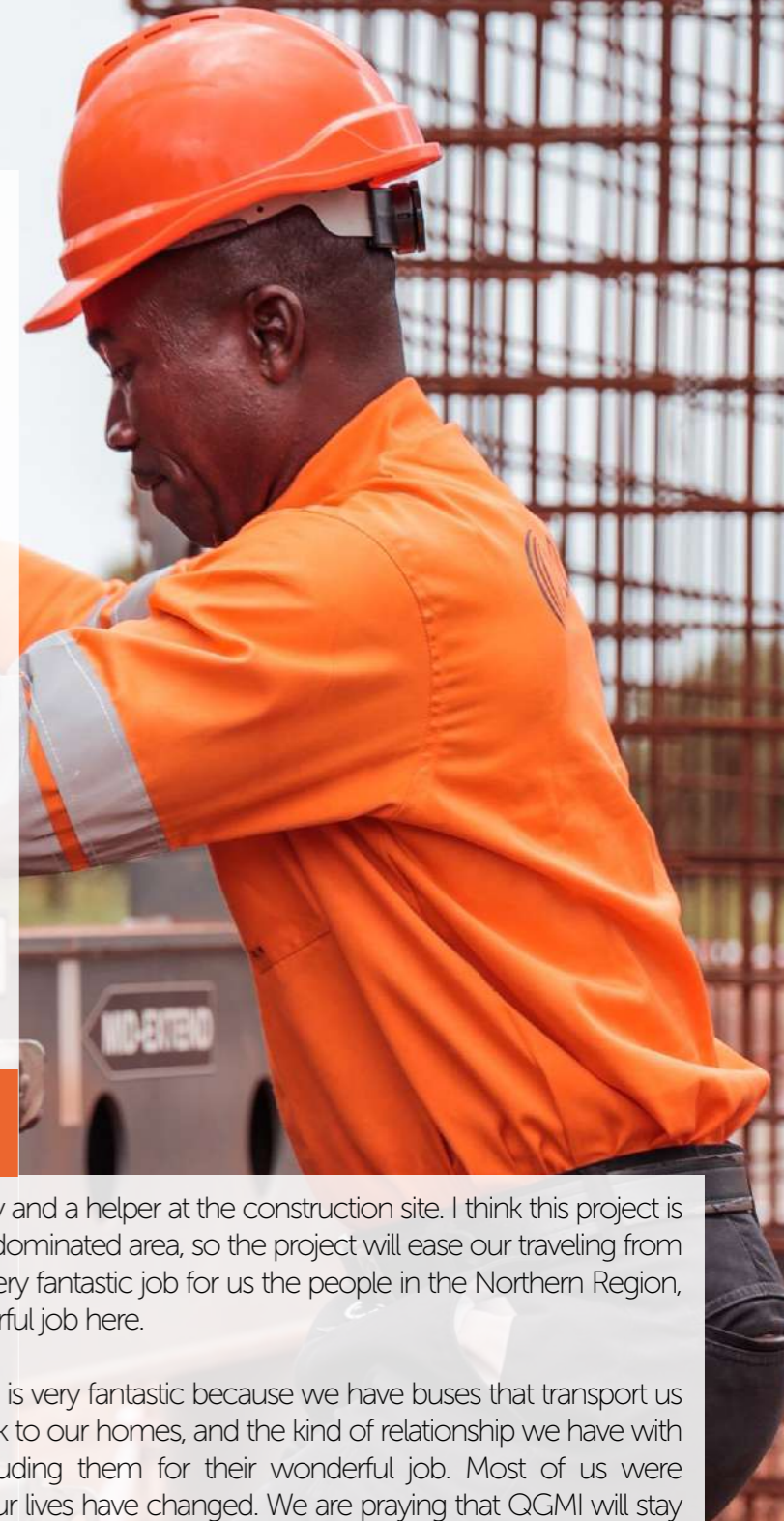
I come from Kogni, I'm a QGMI worker, and I'm a helper. In fact, I do a lot of work here. Every day when I come to work, I make sure I do what is expected of me. Currently I'm cutting pavement blocks, initially I was given a manual machine, but when they realized it's not fast, they gave me the electric one, which has made my work fast and enjoyable. QGMI is the company that came here, and we are benefiting this much, our parents at home, our sisters are all getting the benefits of QGMI. When it comes to safety, QGMI is doing the best. They make sure that everyone comes to work safely and goes back home safely. We are very grateful for working here.



Issah Abubakar Sadik
Helper, Tamale Airport Project

I'm native of a surrounding airport community and a helper at the construction site. I think this project is a monumental project. This area is a Muslim dominated area, so the project will ease our traveling from here to Mecca and I think QGMI is doing a very fantastic job for us the people in the Northern Region, and we have to applaud them for the wonderful job here.

The way they are also treating us the workers is very fantastic because we have buses that transport us from our homes to work and from work back to our homes, and the kind of relationship we have with management is so fantastic, we are applauding them for their wonderful job. Most of us were unemployed and QGMI employed us and our lives have changed. We are praying that QGMI will stay forever, and we will remain workers.





SPECIAL FEATURE

QGMl Amaraba Magazine, 2nd Edition

The Environmental Protection Agency (EPA) is a government institution mandated to protect the environment in tandem with all stakeholders. One of our core responsibilities is to issue environmental permits and to monitor those permits to ensure compliance to given conditions on the ground.

QGMl is the contractor that is responsible for undertaking the rehabilitation and expansion of the Phase II of the Tamale International Airport Project. Our initial interaction with them about two years ago was very cordial; the project has respected all the local environmental protocols. The project has a designated Health, Safety and Environment Manager, in the person of Mr. Sergio Couto who is very active and relates very well with the EPA office in Tamale.

Since the project commenced activities on the ground, we have issued six (6) core permits, all related to environmental issues. They have renewed them. Every quarter, we go to do monitoring, and we have realized that they are complying with the standards. For example, in the camp site, each facility has a number of bins which they segregate into: solids, liquids, plastics and other waste. If you go into the camp site, you will see that even in each office, they have protocols for respecting environmental regulations. Every aspect of their work is being monitored by EPA to ensure compliance with the standards outlined in the schedules attached to their permits, and so far, so good. We are very happy and extremely glad to be associated with a project that is internationally based but locally functioning and we are happy that such a project has come to set the standard for other projects that may not be respecting Ghana's environmental laws and may be at loggerheads with us. We have had a couple of technical meetings with the core team of QGMl and we are glad about the environmental outputs and what they are doing in terms of respecting the status quo. For example, some of the borrowed pits that were excavated under Phase I of the project have been rehabilitated, and some corporate social responsibility honored.

A portrait of Abu Iddrisu, the EPA Director for the Northern Region. He is a middle-aged man with short dark hair and a light beard, wearing a red and blue striped polo shirt. He is sitting at a desk with a whiteboard and a computer monitor in the background.

Abu Iddrisu

EPA Director, Northern Region

We have also seen that the areas they have reclaimed have all been replanted with trees. They did that in tandem with the beneficiary communities surrounding the area and the trees are growing and doing very well. Again, looking at the sand pits, we are monitoring with them, and we are ensuring that things will go the way we expect them to go. We are very pleased as an agency to work in tandem with QGMl because if you look at our mandate, it is to co-manage the environment in tandem with all stakeholders and QGMl has been a very influencing institution. They have done so well, we respect the way they respect our laws, and we will continue to work with them to ensure that the environment is protected and also to guarantee that life and properties are safeguarded.

"They have done so well, we respect the way they respect our laws"

Abu Iddrisu - EPA Director, Northern Region

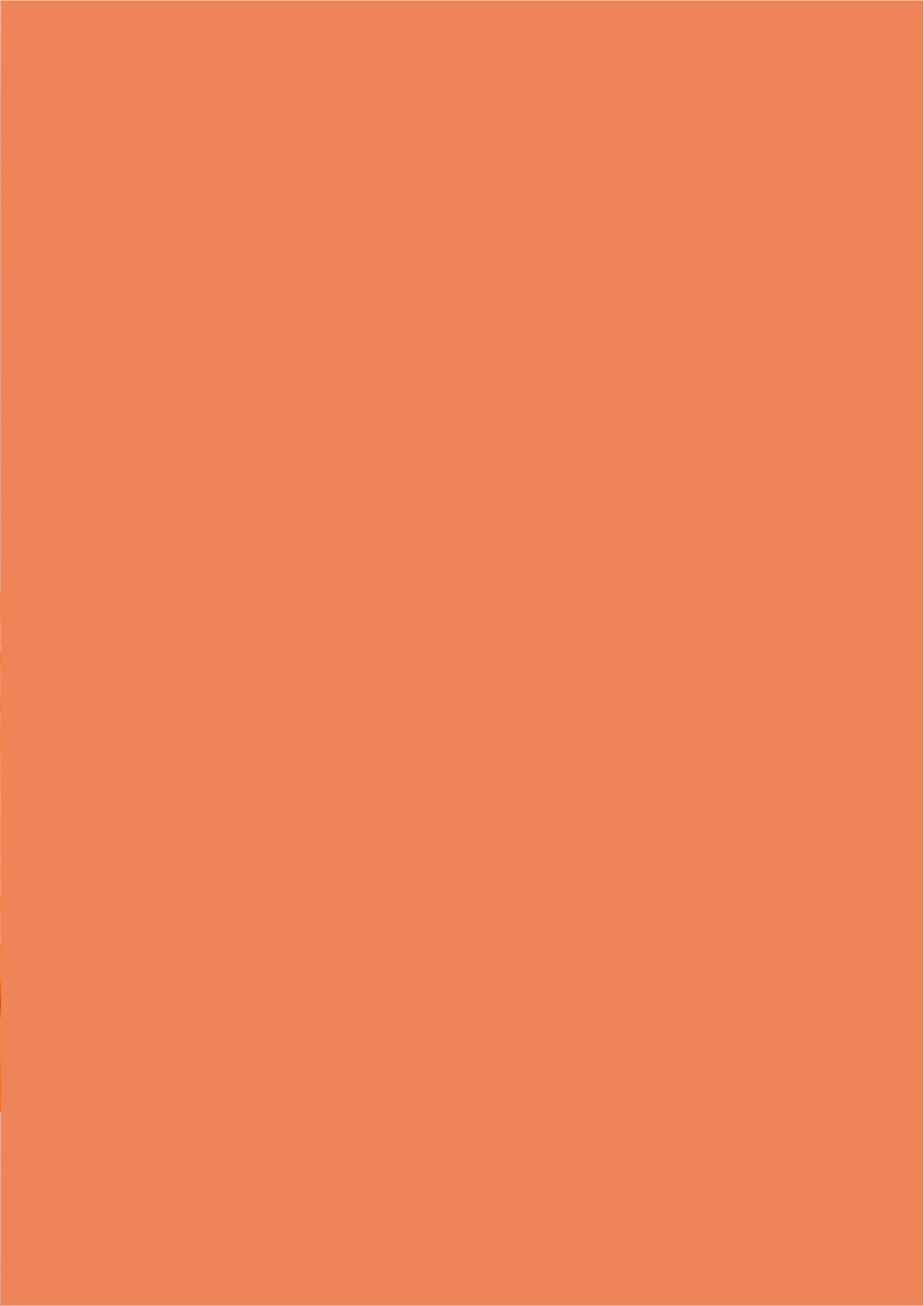
Our Response To Covid19



Throughout the COVID-19 pandemic, QGMI has implemented a COVID-19 Management Plan for the project. The plan directed the identification of possible infected employees and places of contact, in order to:

- i. Stop or limit further spread;
- ii. Ensure satisfactory communication between all concerned;
- iii. Establish the Chain of Command, and
- iv. Maintain continuity of essential services in a safe manner.

Ongoing COVID-19 vaccination exercise being carried out by the Disease Control Unit of the Savelugu Municipal Health Directorate on the Contractor Site.





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